

HKIA SKYBIZ

Welcome to HKIA SkyBiz

We're excited to introduce Hong Kong International Airport (HKIA) SkyBiz, a dedicated program for our global travel trade partners. Be our SkyHeros (HKIA SkyBiz member), you'll receive first-hand updates, exclusive offers, and access to member-only campaigns designed to grow your business and reward your success.

Get connected with HKIA and be the first to know what's shaping the future of travel in our region.

Join Us
Be Our SkyHeros

POLICY SPOTLIGHT

Fly via HKIA & Save a HKD 200 Air Passenger Departure Tax Refund! Quick Guide to Share with Your Clients

Who are eligible to apply the tax refund application?

Arrival Transportation Mode to Hong Kong



By air *

(Two One-Way Air Ticket Transfers)



By Sea/ Land/ Rail from Chinese
Mainland and Macao**

Depart Hong Kong on the same or following calendar day



By air



By air

* Direct Transit/Connecting Flights under same ticket will automatically exempt from APDT.

** Code-share products (sea-to-air, bridge-to-air) will automatically exempt from APDT.

Reminder: Exiting Hong Kong through immigration control by land or sea on the day or the preceding day of departure flights will not be eligible to apply tax refund application.

How to claim?



APDTrefund.hk

- For air-to-air Transfer
- For sea/land/rail-to-air transfer



Departure Tax Refund Desk

- For sea/land-to air transfer via HKIA SkyPier Terminal

How to Claim?

Required documents: Passport + Boarding Pass + Itinerary / Ticket Receipt



1.Go to
APDTrefund.hk



2.Select your
means of arrival
in Hong Kong



3.Upload the
required
documents



4.Choose your
refund method (Cash
collect at HKIA) /
Credit Card / Debit
Card / Alipay /
WeChat Pay)



5.Press "Submit"
after passing HKIA's
departure
immigration control
and entering the
restricted area



6.Collect cash
refund at money
exchange counter
or via online
payment

You may already have a basic understanding of this new policy. Here, we provide a clearer overview to help you better understand how it works, so you can guide your clients in obtaining the refund while enjoying the services, dining, and facilities at Hong Kong International Airport.

Case Sharing#1

Passenger A is traveling from Bangkok to Tokyo via Hong Kong on two separate one-way tickets. The passenger first flies from Bangkok to HKIA, stays in Hong Kong for a 24-hour short visit, and then departs from HKIA to Tokyo on the following day.



- Apply online at APDTrefund.hk within 28 days after departure immigration.
- Refund can be collected in cash at money exchange counters or via electronic mobile wallets, credit card, or debit card.

Case Sharing# 2

Passenger B travels from Shenzhen to Los Angeles via Hong Kong International Airport. The passenger first takes a SkyPier ferry from Shekou Port in Shenzhen to HKIA, receiving a refund coupon during check-in at SkyPier Terminal or the Chinese Mainland ports. After arriving at the SkyPier Terminal, the passenger remains in the restricted transfer area and proceeds to board the flight from HKIA to Los Angeles.



- Present refund coupon to the Departure Tax Refund Desk at SkyPier Terminal.
- Refund will be collected in cash.

Friendly Heads-up!

- If the refund was not claimed at the airport, passengers can apply online within 28 days of departure.
- Electronic refunds are subject to an online handling fee.

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TRANSIT VIA HKIA



HKIA Free Layover Tour: Enjoy a Tranquil Island Stroll

With a layover of 7 hours or more, your clients can join a complimentary guided tour featuring skyline views, cultural highlights, and iconic landmarks—all seamlessly within a few hours.

Featured Route: Tranquil Island Stroll

Schedule: 09:00–13:00

If the route fits your client’s transit window, turn their layover into a refreshing island escape. The Tranquil Island Stroll is ideal for travellers seeking a calm, scenic break between flights.

Enjoy a peaceful walk around Inspiration Lake, then explore Ma Wan 1868, a charming former fishing village with stunning views of the Kap Shui Mun Bridge, the world’s longest road-and-rail suspension bridge. The tour returns smoothly to HKIA in time for the next flight.



Discover more routes that fit your client’s transit window.

Tour Description	Reporting Time	Tour Time	Connecting Flight Departure Time
Nature meets design	Before 8 am	9 am – 1pm	After 3pm
Heritage and Hong Kong lifestyle	Before 11am	12nn – 4pm	After 6pm
Victoria harbor night view	Before 4.30pm	5.30pm – 9.30pm	After 11.30pm

Each tour starts and ends at the Airport.

How to Join the Free Layover Tours



Book in Advance:

Reservations open 3 months prior to tour date.

1



Register On-Site:

Walk-in registration is available at our service counters. Seats are subject to availability.

2

If the free layover tours do not match the flight schedule, try the exclusive paid tours.

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HKIA INSIGHT

Smart, Fast, Reliable: Why Passengers Trust HKIA for Smooth Journey

HKIA continues to invest in smart airport services that help your clients move through departure with speed and ease—reducing stress and improving on-time performance.



Flight Token: Seamless Departure, From Check-in to Boarding

HKIA’s Flight Token offers eligible passengers a smooth, document-free departure experience using biometric technology.

- **Face recognition replaces repeated document checks**
Passengers move through key departure touch-points simply by scanning their face—no need to repeatedly show passports or boarding passes.
- **Faster flow, fewer queues**
From self bag drop and e-Security Gates to e-Boarding Gates, Flight Token streamlines the entire departure journey.

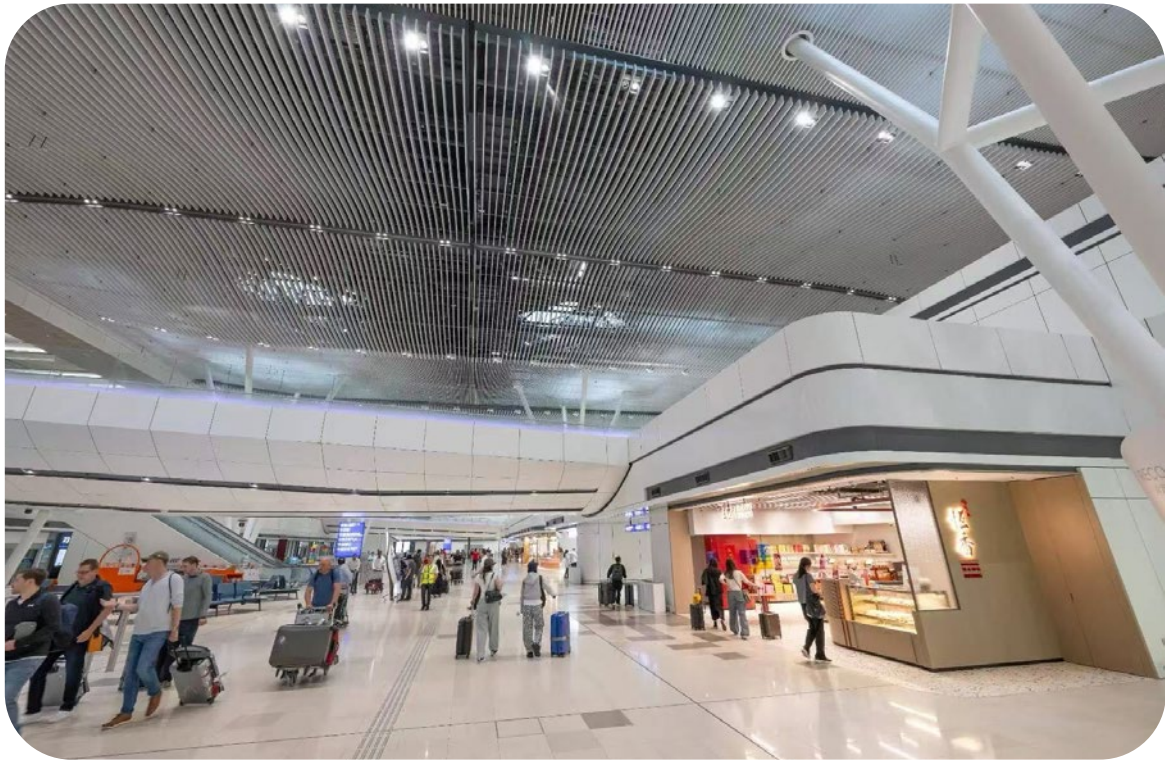
Smart Security Screening: Faster and Passenger-Friendly

HKIA is the world’s first airport to operate smart security screening channels airport-wide.

- **No need to take out laptops or liquids**
Passengers can keep electronic devices and liquids in their carry-on bags during screening.
- **Smoother, faster clearance**
Advanced CT X-ray scanners and automated tray systems speed up screening while maintaining security standards.

HKIA Terminal 2 Opens: Enhanced Departure Experience for Travellers

Hong Kong International Airport’s Terminal 2 will officially launch departure passenger services on 27 May, 2026, with 15 airlines relocating their check-in counters from Terminal 1.



Fifteen airlines will gradually move operations to Terminal 2. Please refer to the timetable to plan your clients’ trips efficiently.

Effective date	Airline
27 May 2026	Hong Kong Airlines
28 May 2026	AirAsia
	Batik Air Malaysia
	Hainan Airlines
	Philippines AirAsia Inc
	Thai AirAsia
	Thai Lion Air
2 June 2026	Cambodia Airways
	IndiGo
	VietJet Air
3 June 2026	Bangkok Airways
	Greater Bay Airlines
	JEJU Air
9 June 2026	Cebu Pacific Air
10 June 2026	HK Express

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Join HKIA SkyBiz to unlock exclusive benefits

Stay ahead with the latest updates and collaboration opportunities.

1. Fill in your company and contact details in our sign-up form.
2. Select your region and join the corresponding Travel Trade Hub by scanning the QR code.

Be Our SkyHeros



Asia



Oceania



America



Europe



Contact us hkiaskybiz@hkairport.com